

# Bank

## a. Vocabulary

to apply (v)	application	to deposit v.	(slip) n.
to withdraw v.	Withdrawal slip n.	Identification (ID)	address
telephone number	postal code (zip code)	bank account	exchange rate
currency	coins	cash	money
to sign (v)	signature	date	DOB = date of birth
transaction(s)	bank teller	teller window	open an account
PIN (Personal Identification Number)	Euro	Yen	dollar
pound	photo		

## Bank Survival English:

**BT = Bank Teller    C = Customer**

### Role #1    **Opening an Account**

BT: Hello, May I help you?

C: Yes, I want to open a bank account?

BT: May I see your ID? May I see your passport, please?

C: Here it is.

BT: What's your name?

C: My name is \_\_\_\_\_.

BT: Please, complete this application, with today's date, your first and last name, date of birth, passport number, this American address, your Taiwan telephone number, and your signature. Don't forget to sign your name! When I call your number, come back to this window with this completed application.

C: Thank you.

## Role #2 Depositing Money

BT: May I help you?

C: I want to deposit \_\_\_\_\_ into my account.

BT: May I have your money and your deposit slip?

C: Here it is.

BT: You now have \$ \_\_\_\_\_ deposited into your account.

C: Thank you.

## Role #3 Withdrawing Money

BT: May I help you?

C: I want to withdraw \$ \_\_\_\_\_ from my account.

BT: May I have your withdraw(al) slip?

C: Here it is.

BT: You now have withdrawn \$ \_\_\_\_\_ from your account.

C: Thank you.

## Role #4 Exchanging Money

BT: May I help you?

C: Yes, I want to exchange NTD for USD.

BT: Sure, the exchange rate for today is 103 NTD for \$1USD. Please, give me 206 NTD for \$2 USD.

C: Thank you.

OR

BT: May I help you?

C: Yes, I want to exchange \$2 USD for NTD.

BT: Sure, the exchange rate for today is 97 NTD for \$1 USD. For \$2 USD, here is 194 NTD.

C: Thank you.



